



Product Recall Notice

4CF Carbon Monoxide Sensor

Serial Numbers starting from 10199194 to 12844839

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Following investigation into return rates of 4CF sensors, we have concluded that higher rates of failure are demonstrated since a Design Change in May 2007. We have therefore decided, as a precautionary measure, to recall 4CF Product with the above serial numbers.

These further investigations have identified the cause of the problem, and replacement Sensors have been upgraded to resolve the problem.

AFFECTED SENSORS

All 4CF Sensors with Serial Numbers in the range **10199194** to **12844839** marked Rev. 3 are potentially affected and should be replaced.

Please note that only the 4CF Sensors with the Serial Numbers in the range detailed above are affected. All other 4CF Sensors are unaffected and NO ACTION is necessary for these Sensors.

TESTING RECOMMENDATIONS

In accordance with our general advice, where Electro-Chemical Toxic Sensors are used, especially in a Safety Critical Environment, instruments should be checked to confirm Response to Gas before each use.

Please Note: this guidance also applies to replacement sensors.

WHAT TO DO NEXT

Direct customers are requested to follow the guidance set out in the Product Recall Notice dated 1st July 2008

All other customers should in the first instance contact the company from where they purchased the instrument who can advise of the correct course of action.

A dedicated email address has been set up to assist with Technical Queries: **techhelp@citytech.com**

Please accept our apologies for the disruption this action may cause and please be assured we will work to minimise the impact of this action.

Please pass to all relevant personnel within your organisation